

At Maison Insurance Company, it is our responsibility to deliver exceptional service and value to our customers. We offer smart solutions, financial security and peace of mind. Our trusted team of insurance professionals prides itself on personal attention and expert advice to protect your home and property from the very real effects of wind, water and storm damage. We are committed to serving each customer's needs as if they were a member of our own family. Stability, compassion and integrity guaranteed for all of your tomorrows.



Main Telephone: 844-9-MAISON
Payments: Press Option 2
Claims Service: Press Option 1
Customer Service: Press Option 4
Sales and Marketing: 855-862-0436, Press Option 6
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Who We Are

Maison Insurance Company, Inc. was formed in 2012, receiving its Certificate of Authority from the Louisiana Department of Insurance in November 2012. Maison is a Louisiana domiciled, admitted company with its main office in Baton Rouge, Louisiana. Maison is a wholly owned subsidiary of 1347 Property Insurance Holdings, Inc. 1347 Property Insurance Holdings, Inc. is publicly traded on the NASDAQ under the trading symbol "PIH."

In 2013, Maison introduced its Homeowners Program, Manufactured Home Program and Dwelling Program. The company is represented by over 800 agents throughout Louisiana and Texas. The company has also participated in the Louisiana Citizens Depopulation programs in December 2012, 2013, 2014, 2015 and 2016.

In May 2015, Maison Insurance Company was granted a Certificate of Authority to write Property and Casualty insurance in Texas. In June 2015, Maison enters into the Texas Market by writing supplemental wind and hail policies in alliance with Brotherhood Mutual's commercial multi-peril policy platform for policyholders in Texas. Fourth quarter of 2015, Maison began to write Homeowners, Manufactured Home and Wind/Hail Programs in Texas. Maison participated in the 2016 TWIA depopulation.

In 2017, Maison was approved to write in Florida.

Maison is managed by a veteran team of insurance professionals with more than 100 combined years of coastal state insurance industry and claims experience. We are large enough to provide you with the protection and financial stability that you need, but still small enough to personalize each customer experience.

Claims

At Maison, we understand that buying a home is the largest single lifetime investment a person may make. No matter how serious a loss you experience, our trained and dedicated claims professionals possess both the technical knowledge and the empathy to help you rebuild your home and get your life back in order as quickly as possible. Your claim, whether the result of a normal daily occurrence, or from a catastrophic event, will begin and end with a feeling of complete satisfaction.

We do this through:

- Prompt professional 24 hour, seven days a week claims service.
- Clear communication with our policyholders so they know what is happening during the entire claims process.
- Established professional relationships with water mitigation companies, contractors, engineers, and other vendors committed to assisting in the rebuilding process.

Our claims leadership team has successfully managed catastrophic events that include, hurricanes in Florida, Texas, and Louisiana, tornados and hail storms in the Midwest, and earthquakes in California. They understand the importance of preparation and go the extra mile to ensure catastrophe response plans are updated on a routine basis. At Maison, our claims professionals are here for you - when you need us most.

Financial Strength

We are ready for whatever tomorrow may bring. Maison has a solid financial position that has earned us a Financial Stability Rating® of A, Exceptional from Demotech, Inc.



Products

Maison is a personal lines Carrier providing:

- Homeowner
- Dwelling Fire (LA Only)
- Manufactured Home
- Wind/Hail
- Flood

