



TWIA Policies Depopulated by Maison Insurance

We at Maison Insurance want to assure you that we are here for every one of our policyholders. Insureds who were depopulated to Maison should call us to file all Wind/Hail claims that occurred on or after June 1, 2017. Even if the policy is still on TWIA paper, Maison will handle the claim.

How to check which policies were depopulated:

Agents can check which policies are participating in depopulation via the TWIA Agent Portal.

We stand ready to help those affected by this or any storm.

To Report a Claim for:

844-9-MAISON, Option 1 (844-962-4766)
or [Report a Claim online](#)

To Report a Flood Claim:

NFIP: 800-767-4341

(Reminder: Maison Homeowner, Mobile Home and Wind & Hail policies do not include Flood coverage)

**Customer Service for Claims is available 24/7
Please Stay Safe!**